



## Supply of equipment from Accessable and clarification of aSAP terminology around Purchase and Trial

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**Accessable supplies equipment to support disabled people on behalf of Whaikaha – Ministry of Disabled People in the Northern Region.**

Accessable also

- tracks and collects the equipment when it's no longer required;
- repairs, maintains and refurbishes equipment where it is cost-effective to do so;
- provides professional advice on complex equipment to Assessors to assist in identifying the most appropriate and cost-effective equipment for customers;

**In aSAP the following terminology is used**

**Purchase** (including refurbished equipment supply at low or zero cost)

Accessable provides refurbished equipment to customers, where available, before purchasing new equipment. If a new equipment item is ordered that has the same functionality as a refurbished item, the refurbished item will be supplied. If Accessable has refurbished stock available, it will automatically supply this stock before ordering new stock.

When a customer has finished using the equipment, it can be recalled and reissued to others. This equipment is refurbished by Accessable to a high standard and where appropriate will be provided to customers. Reusing equipment means that Accessable is providing a sustainable service on behalf of funders.

**Trial**

Once an Assessor has identified the need for equipment, Accessable's Professional Advisory Team will confirm with the Assessor the most cost effective and recommended equipment solution to trial.

Assessors will arrange the equipment for trial with the equipment supplier. The equipment supplier will then contact the assessor and/or the customer to arrange for delivery of the trial equipment.

Equipment can be trialled for up to 20 working days from the date all equipment is received and set up for use. The Assessor will then decide on the appropriateness of the equipment to meet the customer's needs.