

22nd October 2021



ACC Managed Rehabilitation Equipment Service (MRES) Contract End for Accessable

It is with sadness that I advise Accessable has been unsuccessful in retaining the ACC MRES contract through the recent RFP process.

The new provider, Enable New Zealand, will be providing services from 15th November 2021.

We are committed to supporting the transition of service with minimal disruption for our clients, assessor community and ACC Staff, and will continue accepting and processing services through a transition period post 15th November 2021.

More information around transition processes will be announced by ACC in the coming weeks. Please regularly check our website for further information.

We are incredibly proud of the work we have done during our 21-year partnership with ACC on the MRES service. The support and dedication of all those who have worked alongside us to improve client rehabilitation outcomes throughout New Zealand has been invaluable. Together we have been able to navigate many challenges – including COVID-19 – and ensure our clients have always received the best possible care.

Our contracts with the Ministry of Health and ACC Housing continue, and I would like to assure you we are committed to supporting the disabled and injured community in these areas, and continue to provide the same high quality service we always have.

Ngā mihi nui

A handwritten signature in blue ink, appearing to read "G Walling".

Graham Walling
Chief Executive, Accessable