



## IMPORTANT INFORMATION FROM ACCESSABLE

MOH Assessors

### Letting you know about delays in availability of equipment

Tuesday 20<sup>th</sup> October 2020

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#### General delays in products reaching NZ

We need to update you regarding the freight supply chain into New Zealand - as although life is relatively normal in New Zealand, Covid-19 is still significantly impacting the rest of the world.

We have been advised by our Procurement Team that over the next few months and into next year there will be some disruption to product availability that will impact on you and your clients.

The amount of airfreight space available is still a lot less than normal because there are still so few flights happening. What airfreight space is available is also very expensive at twice, sometimes three times, the usual cost.

Getting airfreight at this moment in time is not simple, consequently many of our Suppliers have switched to sea freight as their main mode of freight.

Unfortunately, sea freight to this part of the world is also impacted. This means we are going to see delayed delivery times into New Zealand. This issue is going to impact any sector or business that uses sea freight - it is not just an Accessable-specific issue.

Here is an outline of what is impacting on affecting sea freight into Asia:

- Increased demand for sea freight to NZ, due to lack of airfreight capacity.
- Lack of available shipping containers within Asia due to high demand elsewhere in the globe.
- Reduction in overall shipment capacity following Maersk, a shipping line, having withdrawn its direct line from China to New Zealand.
- High sea freight demand means there is a backlog of containers sitting at trans-shipment hubs in Asia. As a result, ships are having to wait up to a week to berth into these ports.
- Industrial action at some Australian ports creating delays.
- Delays once containers arrive into New Zealand due to congestion at Auckland port.

We are actively working with our List product Suppliers to review inventories and upcoming shipment schedules to identify where there may be problems and enable our Suppliers to adapt their supply chains where appropriate and possible.

We will be providing weekly updates on our website [here](#) to the Assessor community regarding specific product availability issues being experienced. The current, known delays can be found [here](#) to start us off.



### Specific Delays on Super Stroller Narrow availability

Due to a prolonged spike in demand from Assessors and shipment delays, Cubro are out of stock of the super stroller narrow until approximately 25th October 2020. Accessable already has over 80 customer back orders for this item.

To assist clients until new stock arrives, our Procurement and Professional Advisory teams have reviewed and approved an interim alternative. Unfortunately, there are only 74 of this model available so we won't quite have enough to fulfil all our back orders though it will cover a large portion of them.

Our Customer Support Team will be in touch with you if you have ordered a Super Stroller Narrow to see if you want to go ahead with using the alternative walker (the specs for the alternative are outlined below). If you do, they will update your order and get it out to your client.

<b>SIC Code</b>	EM909 & EM037	EM909 & EM037
<b>Product Name</b>	Super Stroller Narrow with Folding Tray / Super Stroller Narrow	Interim – 6inch wheeled narrow walking frame with / without tray.
<b>Wheel Size</b>	6 inches	6 inches
<b>Product Weight</b>	7 kg	6.75 kg
<b>User Maximum Weight</b>	127 kg	136 kg
<b>Width</b>	500mm	600mm
<b>Depth</b>	640mm	660mm to 710mm
<b>Seat Height</b>	480mm	455mm to 510mm

Reminder that provision of the 6” walker option is for Indoor Use only as per our earlier [communications](#).

Please contact our Customer Support Team [moh@accessible.co.nz](mailto:moh@accessible.co.nz) if you have any questions on product availability.

Thank you,

**Team Accessable**