



## **Increased Demand for Ministry of Health Funded Equipment and Modification Services**

### **P1 Waiting Funding Update #1**

**Thursday, 26<sup>th</sup> November 2009**

- **Client Letters**

In consultation with Assessors and in consideration of valuable feedback, accessible **will not** be posting letters directly to clients relating to P1 Waiting Funding as previously indicated, and therefore clients have not received a copy of the letter. We appreciate communication regarding a clients application status needs to occur as part of the ongoing assessment process. With Assessors taking responsibility for this communication, the client has an opportunity to discuss concerns and to understand, what other options are available to them. *accessible* will continue with current email notifications to Assessors outlining their clients P1 Waiting Funding status.

- **Alternative Equipment – Urgent P1 Applications**

In order to apply nationally consistent processes and criteria in relation to Urgent P1 requests, *accessible* is removing 'interim hire/loan equipment' as a viable alternative. Please note reference to this has been removed from the letter [Increased Demand for Ministry of Health Funded Equipment and Modification Services - October 2009](#) found on the *accessible* website.

- **Helpful Client Information**

Assessors can print a copy of the [Information for Consumers Re EMS Budget Pressures - September 2009](#) from the *accessible* website that relates to Information for disabled people waiting for equipment or modifications to be provided by the Ministry of Health. This should assist in addressing some of your clients' questions. Please note the Review & Complaints procedure is available as per usual processes.

- **Frequently Asked Questions**

We are in the process of collating answers to frequently asked questions, and will share these with you all via our website next week.

Professional Advisory Team  
*accessible*